

SERVICE TECHNICIAN



JOB RESPONSIBILITIES:

- Follow dealership policies & procedures
- Comply with scheduled days/hours
- Comply with company dress code
- Maintain a positive working relationship with all employees and customers

JOB DUTIES:

- Diagnose and repair vehicles by completing routine services (oil & filter changes, tire mount & balance, chain & sprocket replacement)
- Diagnose & repair powersports systems including engine, transmission, electrical, suspension, and braking to factory specifications
- New vehicle prep
- Used vehicle evaluations
- Accessory installations
- Continually learn new technical information & techniques by completing online and in-class training per manufacturer guidelines
- Explain mechanical diagnoses/required repairs in non-technical terms to service advisors & customers

JOB SKILLS & QUALIFICATIONS:

- Previous motorcycle, small engine, or automobile service preferred
- High school diploma or equivalent
- Technical and/or mechanical aptitude
- Fork lift operator's certification
- Ability to read technical diagrams
- Experience with diagnostic tools
- Basic customer service skills
- Basic computer skills

PHYSICAL REQUIREMENTS & WORKING CONDITIONS:

- Exposure to high noise levels
- Required to balance and push an 800 lb. motorcycle
- Ability to operate powersports vehicles and lawn & garden equipment
- Prolonged periods of standing, stooping, and bending
- Exposure to battery acid, gasoline, cleaning chemicals and various other materials common to a powersports dealership
- Exposure to exhaust fumes and occasional airborne particles

REQUIREMENTS:

- Background check
- Drug screening
- Basic tools
- No felony convictions
- Clean driving record
- Valid driver license

BENEFITS:

- Employee discount on vehicles, parts & accessories, and service work
- Paid time off
- 401K with company match
- Paid training with (but not limited to) Honda, Yamaha, and BRP
- Health insurance